

## **Privacy Policy for Thundercycles**

Thundercycles respects your privacy and is committed to protecting your personal information in accordance with POPIA (Protection of Personal Information Act). This Privacy Policy explains how we collect, use, and safeguard your data when you visit our website or interact with us.

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### **1. Collection of Personal Information**

We may collect personal details such as your name, contact number, email address, and delivery address when you engage with us—whether to request quotes, place orders, or contact us.

### **2. How We Use Your Information**

Your data helps us provide and tailor our services, process orders, deliver motorcycles, and improve your experience with Thundercycles. We may also use your contact details to send you updates, promotional offers, or important notices, but only with your consent.

### **3. Sharing Your Data**

We respect your privacy. Your personal information is not sold or rented to third parties. We may share data with trusted partners who assist us in delivering services like transportation, payment processing, or customer support—always under strict confidentiality agreements. We will only use your information for its intended purpose and in line with POPIA.

### **4. Security Measures**

We implement industry-standard security measures to protect your personal information from unauthorized access, loss, misuse, or alteration. Your data remains confidential and is stored securely.

### **5. Your Rights**

Under POPIA, you have the right to access, correct, or request the deletion of your personal data. If you wish to review or update your information, or have any questions about our privacy practices, please contact us.

## 6. Legal Compliance

We will disclose your information only if required by law or if we believe that such action is necessary to comply with legal obligations, protect our rights, or ensure safety.

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### Contact Us

If you have any questions or wish to exercise your rights, please contact us at:

**Thundercycles**

Phone: 044 874 6788

Email: [liezel@thundercycles.co.za](mailto:liezel@thundercycles.co.za)

Website: [www.thundercycles.co.za](http://www.thundercycles.co.za)